**FAQ – PickMe Promotion for IELTS Candidates**

**Q1. What is the PickMe Hotline number?**

**1131**   
  
**Get in touch -** <https://pickme.lk/contact-pickme/> or PickMe App

**Q2: How do I apply a promo code in the PickMe app?**  
**A:** Simply open the PickMe app, select the hailing (ride) and select the required vehicle type, and proceed to the payment screen. Enter the promo code in the designated field, and the discount will be applied automatically before you confirm your ride.

**Q3: Can I use a promo code for any type of ride?**  
**A:** The promo code is only valid for Tuk, Flex, Mini and Cars

**Q4: Is there a limit on how many times I can use a promo code?**  
**A:** The promo code is for one time use; The passenger must complete the ride to utilize the promo code; 80% off up to LKR1200/-.

**Q5: Can I go anywhere using this Promo code?**  
  
**A:**The promo code is only valid from the British Council. If the start location isn't British Council the promo will not be valid.

This is application for BOTH British Council locations in **Colombo & Kandy.**

**Q7: How do I know if my promo code has been applied successfully?**  
  
You should see the discount reflected in the ride details. If not, please reach out to the PickMe hotline for assistance.

**Q6:** **Can I use the promo code with other discounts or offers?**  
  
No

**Q7:** **What happens if I cancel my ride after applying the promo code?**As this is a one-time-use promo code, you will need to contact the PickMe hotline for further clarification.

**Q8:** **Can I apply the promo code after booking the ride?**  
  
No

**Q9:** **What should I do if my promo code isn’t working?**Please contact the PickMe hotline for assistance with this issue.

**Q10:** **Does the promo code expire?**  
  
This is a one-time use promo code that must be used on the exam day, so it will expire after the exam date

**Q11: Can I use a promo code for a ride with multiple stops?**  
Promo codes are typically applicable only to direct rides, so if you have multiple stops, the promo code may not apply. You may contact PickMe for further assistance.